Configuring Single Sign-On for 360iQ: Entra ID

Single Sign-On (SSO) is an authentication method that allows users to access multiple applications using a single set of login credentials. Rather than logging in to each application separately, users can authenticate once and are then automatically granted access to the other applications within the SSO system.

Content

In this guide, we will cover the proceeding topics:

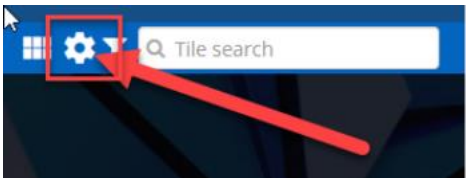
- Configuring 360iQ Organization Wizard
- Configuring Microsoft Entra ID

Configuring 360iQ Organization Wizard

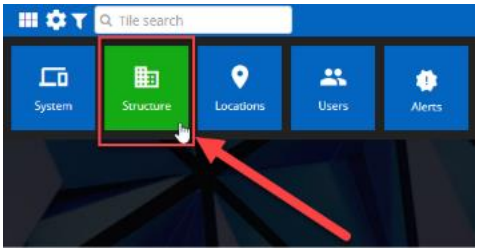
Note: To access the **Organization Wizard** in 360iQ, you must have an **SSO Admin role in 360iQ**. To update your permissions, please contact Support or your Customer Experience Manager.

Once you have added 360iQ to Microsoft Entra ID, proceed as follows:

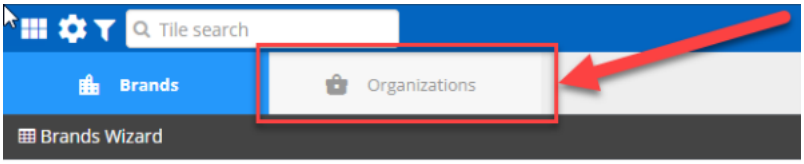
1. Log in to 360iQ.
2. Click the **Settings** (gear) icon in the top left corner of the page.



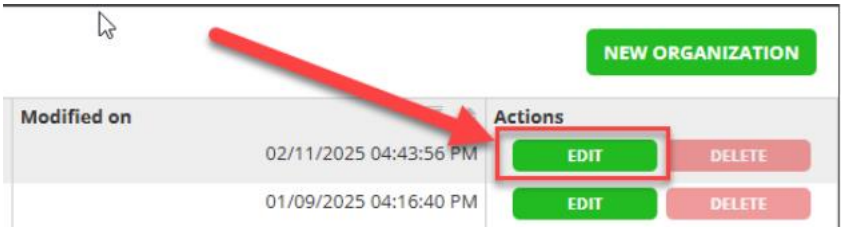
3. Click the **Structure** tile.



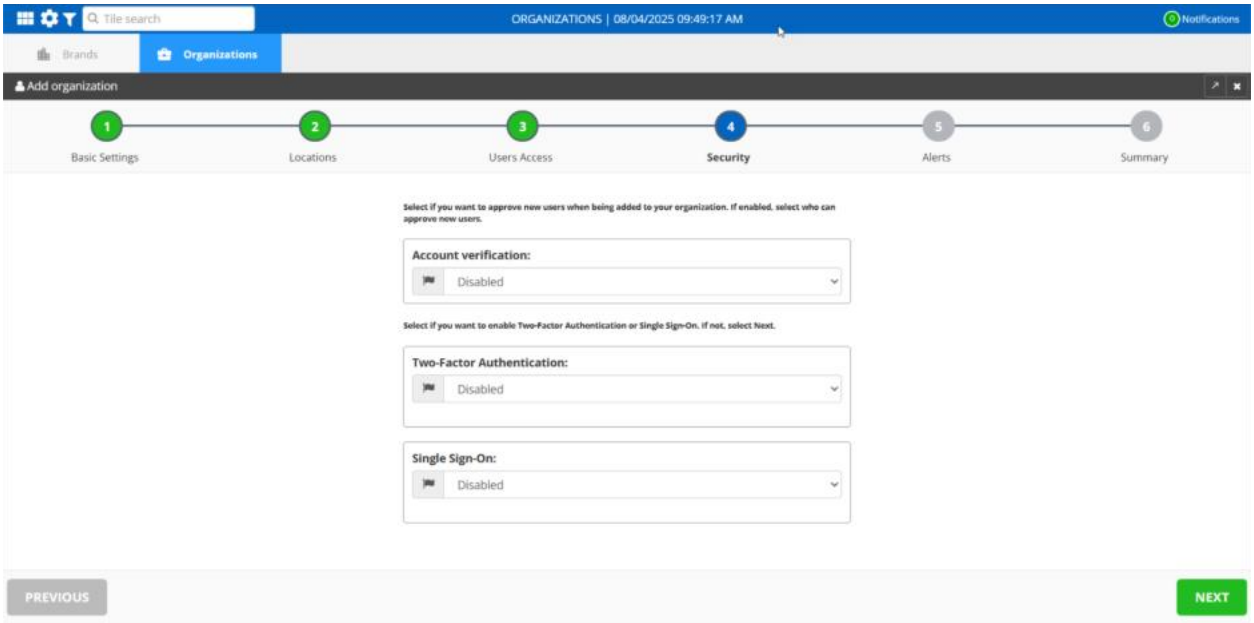
4. Click the **Organizations** tab.



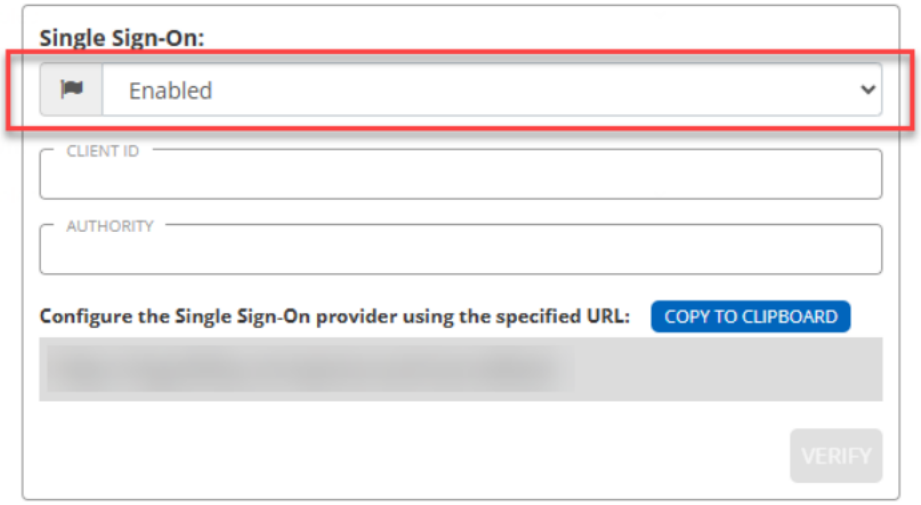
5. In the **Organizations wizard**, find your organization and click the **EDIT** button in the Actions column. If there are multiple organizations, choose the one that matches your company name.



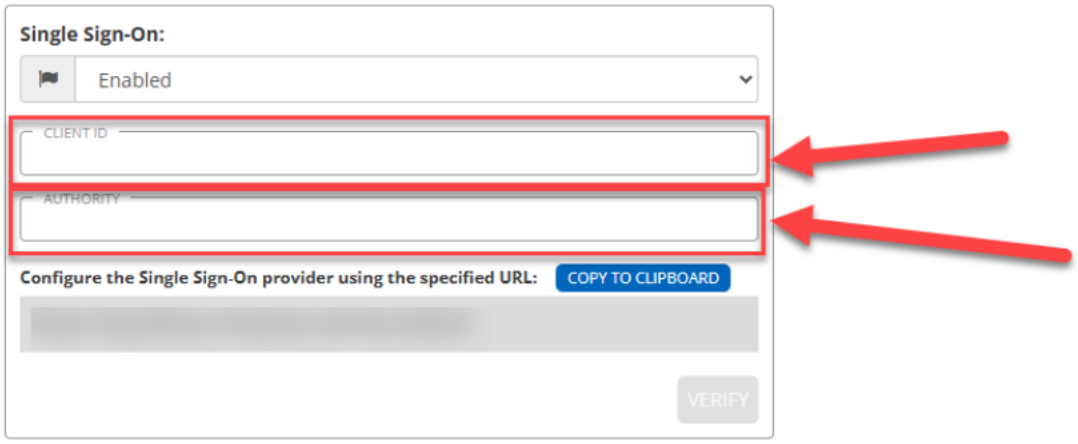
6. Click **Next** to advance the menu to the **Security** section.



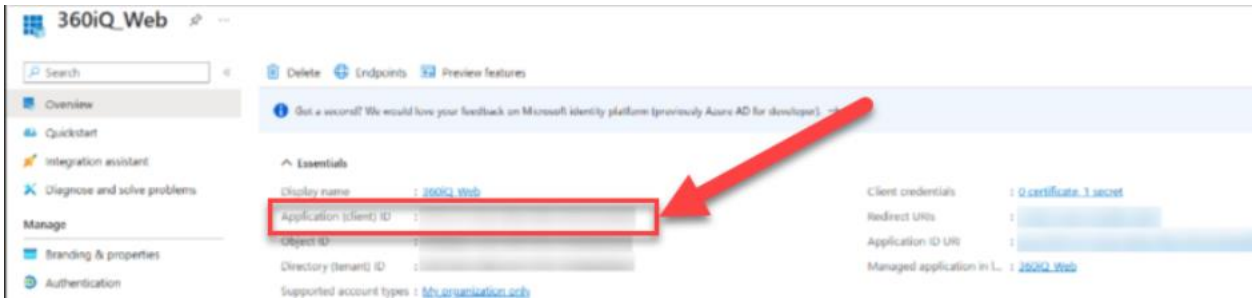
7. Under **Single Sign-On**, click the **dropdown arrow** and choose **Enabled**.



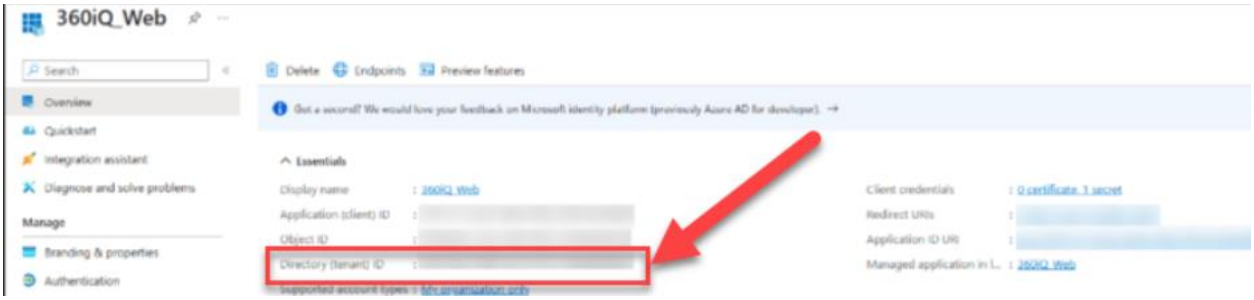
8. More options will appear. Enter the **Client ID** and A**uthority**.



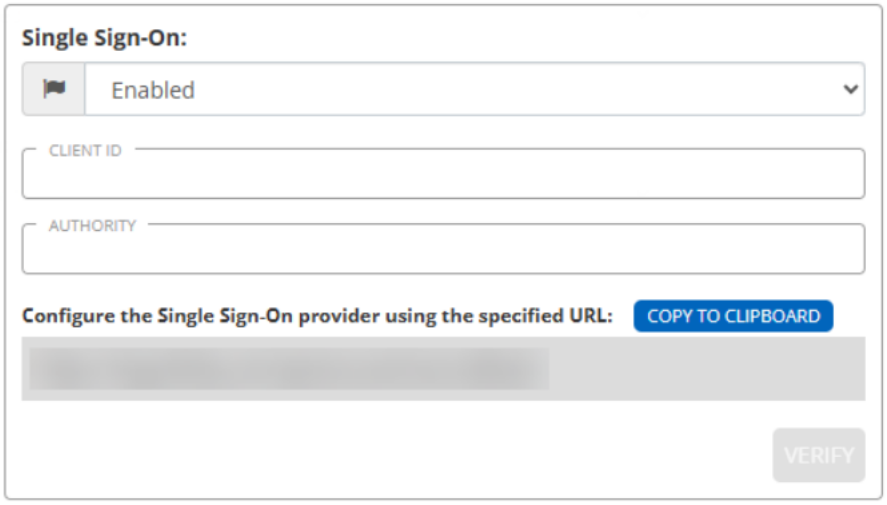
9. Return to **Microsoft Entra ID**. Copy the **Application (client ID)** from Entra and paste it into 360iQ.



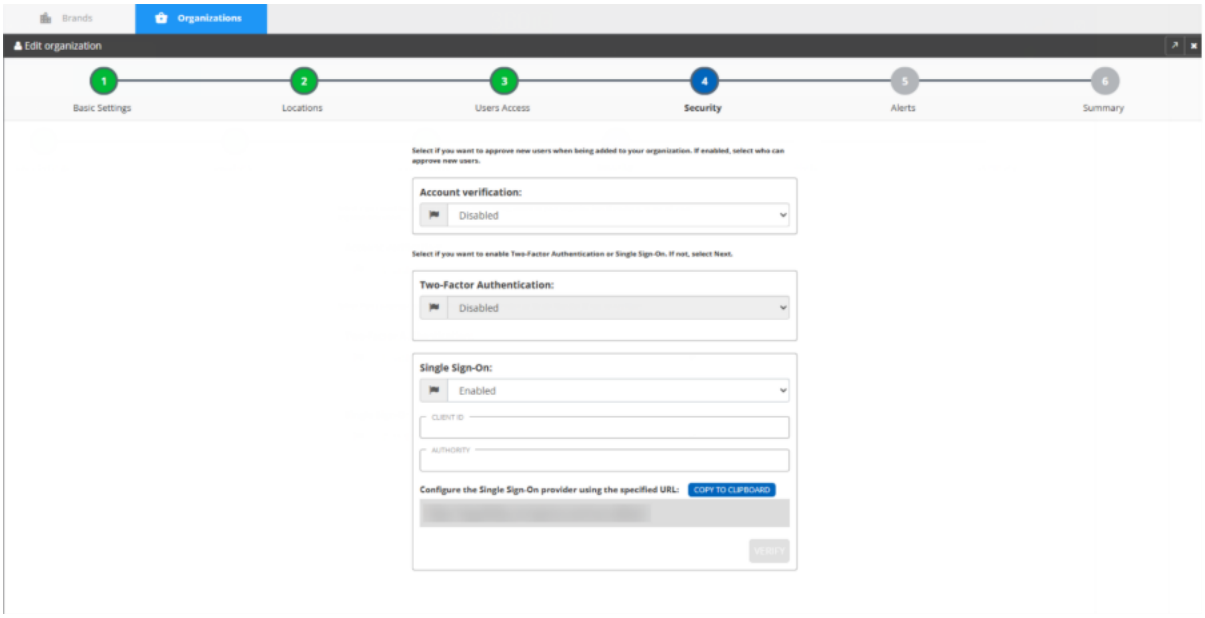
10. Go back to **Microsoft Entra ID**. Find and copy the **Directory (tenant) ID**.



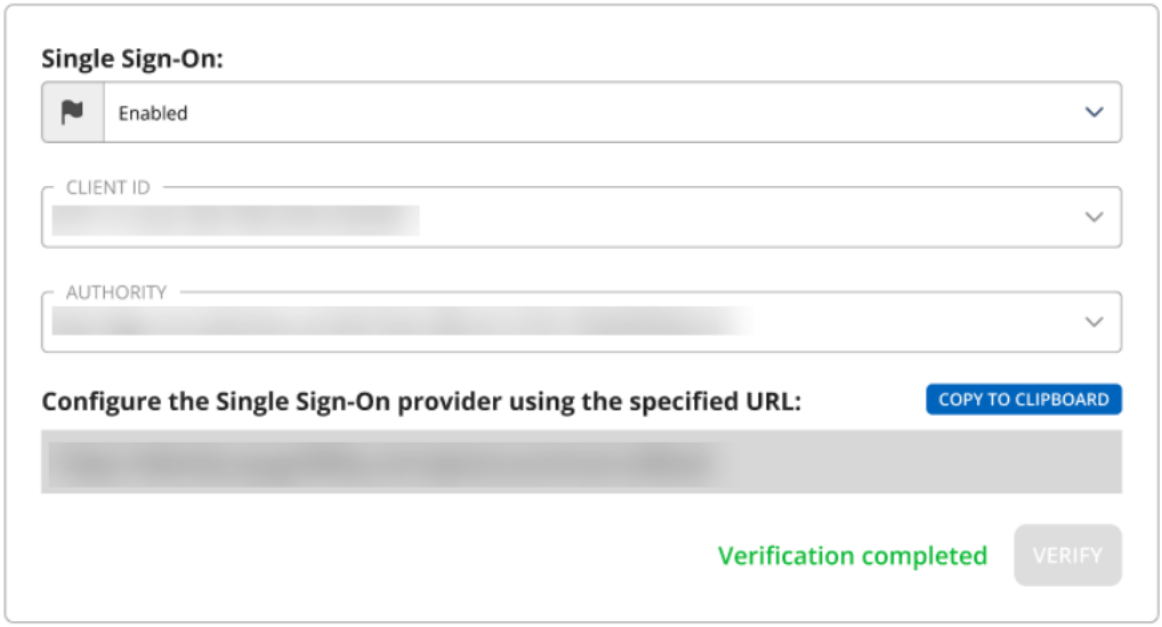
11. Return to 360iQ. In the **Authority** field, type "https://login.microsoftonline.com/{Directory}/v2.0", where "{Directory}" is the value from the Entra page (Directory (tenant) ID).



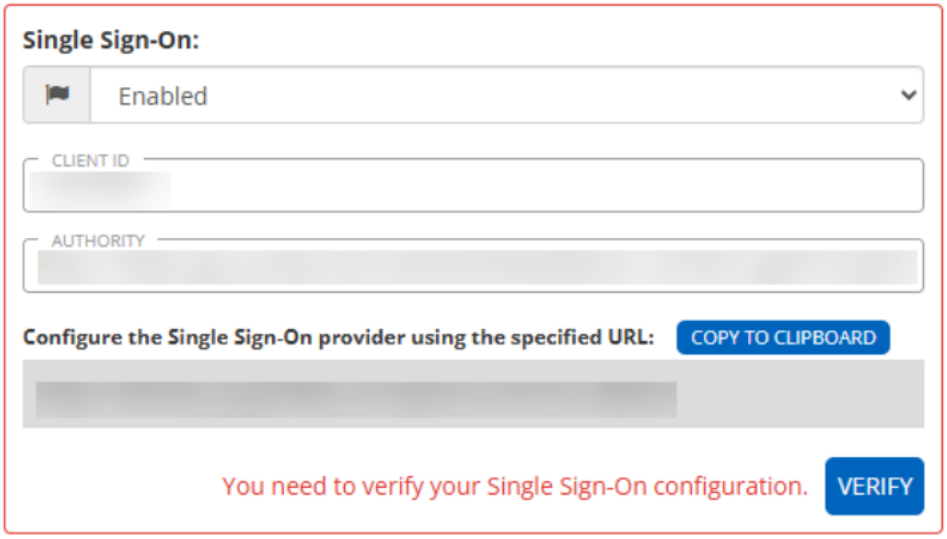
12. Once you have provided these details, you must confirm them via a verification flow. To begin verification, click the **Verify** button. You will be redirected to your SSO provider's login page, where you need to perform a successful login.



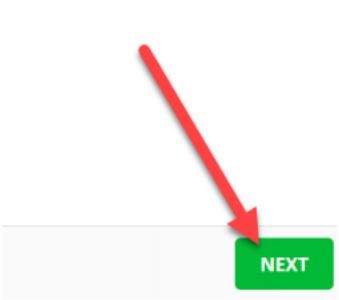
If your login is successful, you will receive this message and can move on to the next steps:



If the verification is unsuccessful, you cannot proceed and will receive this error message:



13. Once verification has been completed, click **Next**.

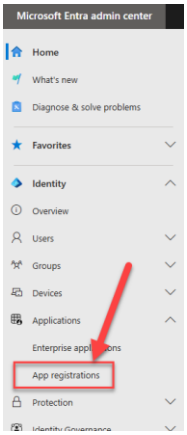


14. On the Summary page, review your details, then click **Save**.

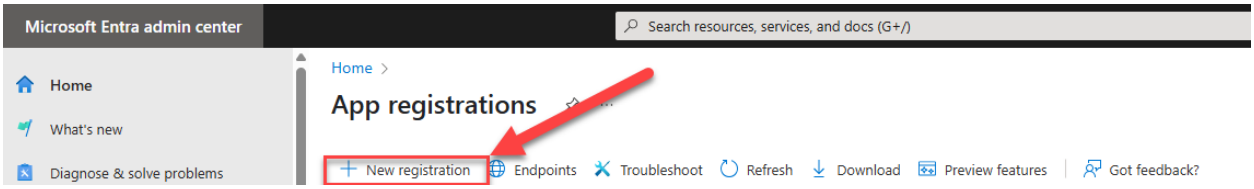
Note: Once Single Sign-On (SSO) has been configured properly, all users will be required to use SSO upon their next log in.

Configuring Microsoft Entra ID

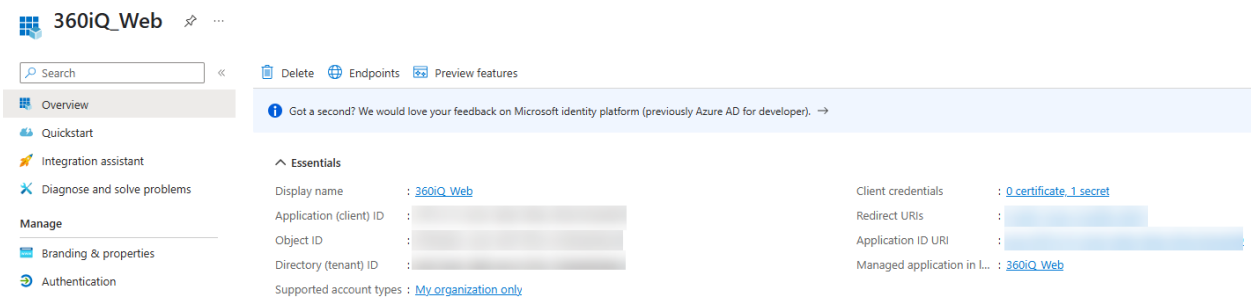
1. Sign in to Microsoft Entra.
2. Open the Microsoft Entra **admin center**, and navigate to the **Applications** tab.
3. Click the **dropdown arrow** to expand the tab, then click **App registrations**.



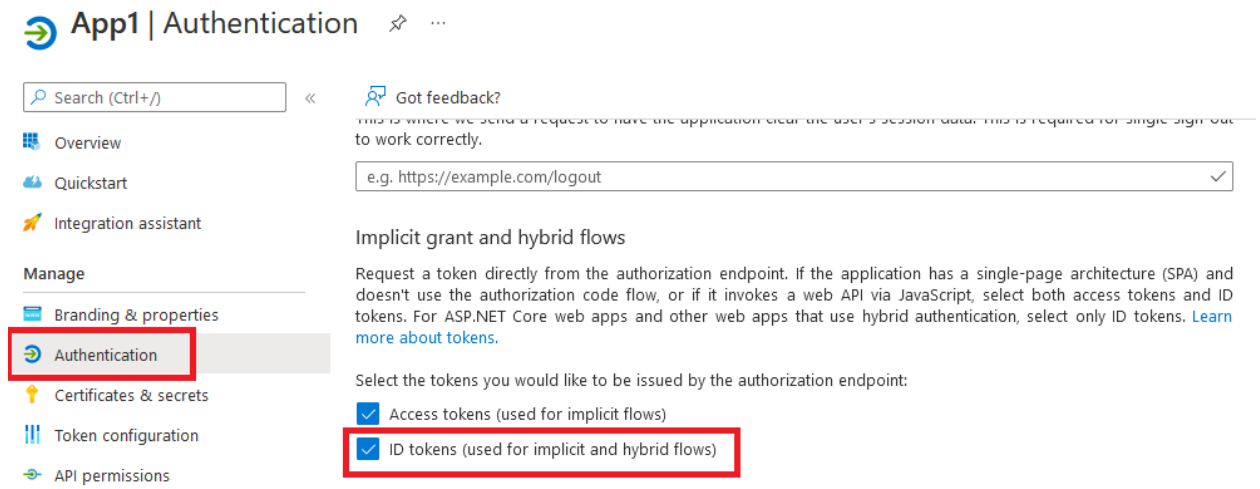
4. At the top of the page, click the **+ New registration** button to create a new registration option for 360iQ.



5. After creating the registration, click the **Overview** tab to configure the SSO settings.



6. Next, navigate to the **Authentication** tab.
7. Scroll down to the **Implicit grant and hybrid flows** section. You will need to enable the **ID_Token** issuance for the application.
8. Select the checkbox beside **ID tokens (used for implicit and hybrid flows)**.



For additional information or questions, please contact **Support** at support@dtiq.com or your **Customer Experience Team at** csr@dtiq.com.

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